

TERMS AND CONDITIONS

- This promotion is valid from 26 May 2023 – 25 June 2023
- Spend AED 300 or more at any retail shop at Dubai Festival City Mall the chance to guess the code and unlock the box and win a Toyota Supra.
- Customers must show original receipts from retailers in Dubai Festival City Mall at the customer service desk to avail the promotion.
- SMS receipts, photocopy, duplicate or credit/debit card receipts is not allowed and unacceptable.
- Digital receipts/ E- receipts is not allowed and unacceptable
- Customer must validate their receipts at the customer service desk
 - Carrefour/LULU and mini-markets receipts is not valid for this promotion.
 - Banks/ Currency Exchange services is not valid for this promotion.
 - Services e.g. Du/ Etisalat/ Saloons or clinics is not valid for this promotion.
 - Purchase of any digital gift cards or ecards. E.g. Amazon cards, apple gift, iTunes gift cards are not allowed to participate in this promotion.
 - Purchase of Etisalat & Du recharge cards from retailers is not valid for this promotion.
 - Gold Bar/ Gold Coin purchases will not be allowed to participate
- Customers can provide multiple receipts which should be equivalent to a minimum spend of AED 300 or more at Dubai Festival City Mall, however all receipts should be from 26 May 2023 – 25 June 2023
- We may carry out Identification checks before we issue prize of 1 Toyota Supra. Identification is only retained for as long as is necessary for the purposes of administering the prize.
- If you fail to provide us with the requested identification, or if at our sole discretion we are not satisfied with the evidence you have presented to us, we reserve the right not to issue the prize to you. Our decision shall be final and we shall not be obliged to provide a reason for refusals
- Customers are required to be physically present at the time of presenting original receipt. A customer can be disqualified from the promotion in case of any misappropriations.
- Members of mall management and mall employees are not allowed to participate in the campaign/promotion.
- Car will be registered under the name of the winner once the winner is selected by DED.
- By participating in this promotion, you are allowing Dubai Festival City Mall and AI-Futtaim Group to get in touch with you on any future events and offers. This will be done in a form of email or SMS.
- Customer service team will manage the que as per their policies.

Dubai Festival City Mall reserves the right to amend these rules at any time without prior information. Entry into the promotion indicates acceptance of these rules. We also reserve the right to cancel the promotion at any time without any official or prior notice

Procedure – Customer Registration

New Customer – Registration

1. Customer shall present his/her receipts to the customer service representative for a quick validation.
2. Once validated, Customer will and register their details through the IPAD
3. Customer to input the following mandatory requirements:
 - a. Customer Name
 - b. Email Address
 - c. Mobile Number

- d. Age
 - e. Gender
 - f. Nationality
 - g. Receipt attachment
 - h. Coupon/ Voucher number
 - i. Confirmation that he/she agrees to our Terms and Conditions
4. Customer submits the receipts to the CS staff in order to finish the entry and try to and unlock the box with the car.

Returning Customer - Registration

Returning customer is defined as:

- Someone who have already registered on the current campaign
- Someone who have already registered in one of our previous campaigns

Once any condition above has been met, customer can just directly give their mobile number or email to the CS representative in order to proceed to the coupon allocation step.